

## RTC Rescue GDPR Privacy Policy

Last Updated: [21/12/2023]

Welcome to RTC Rescue's privacy policy. This policy outlines how we collect, use, and protect your personal data in accordance with the General Data Protection Regulation (GDPR).

### 1. Data Controller

RTC Rescue is the data controller responsible for the processing of your personal data.

RTC Rescue

Email: [rtc-rescue@gmail.com](mailto:rtc-rescue@gmail.com)

### 2. Types of Data Collected

We may collect and process the following types of personal data:

**Personal Information:** Name, address, date of birth, etc.

**Contact Information:** Email address, phone number, etc.

### 3. Purposes of Processing

We may process your personal data for the following purposes:

Fulfilment of product/service orders

Customer support and communication

Marketing and promotions (with explicit consent)

Legal and regulatory compliance

### 4. Legal Basis for Processing

We rely on the following legal bases for processing your personal data:

Consent: Obtained for specific purposes.

Contractual Necessity: Processing required for service delivery.

Legal Obligation: Processing necessary for compliance with the law.

Legitimate Interests: Processing for our legitimate business interests.

### 5. Data Subject Rights

Under the GDPR, you have the following rights:

Right to Access

Right to Rectification

Right to Erasure

Right to Restriction of Processing

Right to Data Portability

Right to Object

Rights in Relation to Automated Decision Making and Profiling

## **6. Data Security**

We employ appropriate technical and organizational measures to ensure the security of your personal data.

## **7. Data Retention**

We retain your personal data only for as long as necessary for the purposes outlined in this policy or as required by law.

## **8. Third-Party Disclosures**

We may share your personal data with third parties only for the purposes outlined in this policy.

## **9. International Data Transfers**

If we transfer your personal data outside the European Economic Area (EEA), we will ensure appropriate safeguards are in place.

## **10. Changes to the Privacy Policy**

We may update this privacy policy to reflect changes in our practices or legal requirements. Please review it periodically.

## **11. Contact Information**

If you have any questions or concerns about our privacy practices, please contact us at [rtc-rescue@gmail.com](mailto:rtc-rescue@gmail.com)

By using our services, you consent to the terms of this privacy policy.